

Step

Sign Up for
Emergency Ride Home



**To qualify for the
Emergency Ride Home
Program you must carpool
at least 3 days per week.**



Find Commuting Partners **Log My Commute** Contests ERH

Personal Information



01/18/2018

Trip Profiles



1

Visible

0

Private

Click HERE to start

January 2018						
Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

Monday, January 22



No trips logged for this date

Go to calendar

Single Trip



0

Upcoming

0

Posted

Contests



0

Entered

0

Available

January 2018



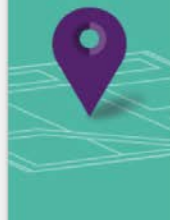
0

Trips

\$0.00

Saved

Find My Commute Options



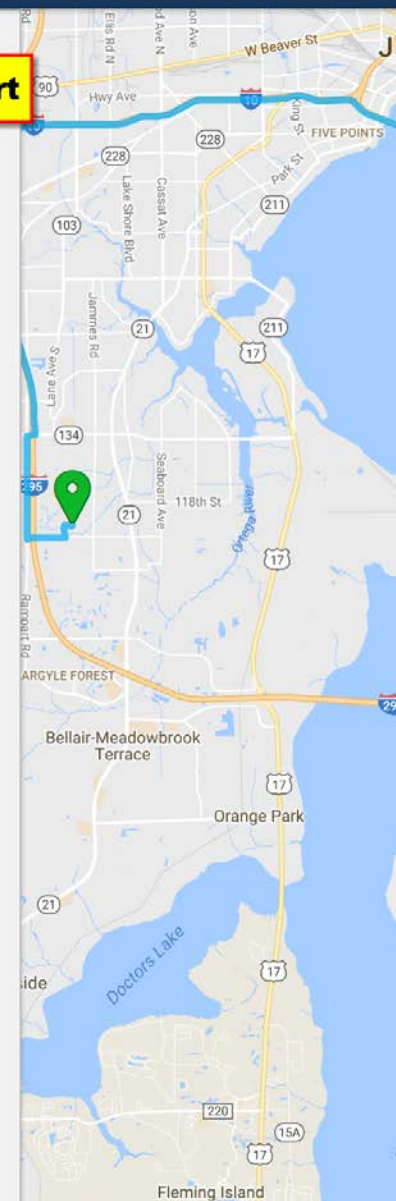
10011 Columbia Blvd, Jacksonville, FL 32217



10011 Columbia Blvd, Jacksonville, FL 32217



SEARCH





Commute Calendar

Basic Stats Detailed Stats Instructions

No logged trips exist for January 2018

Enter Contests

February 20 is the last day to enter commuting data for January

<<< < January 2018

Sunday Monday Tuesday Wednesday Thursday

31 1 2 3 4 5 6

7 8 9

14 15 16

Watch a tutorial on how to use the calendar



Log your trips regularly. You will get messages letting you know the deadline to log your trips.

To keep your eligibility for the Emergency Ride Home (ERH) up to date you must log your trips in the commuter calendar. You decide how frequently to visit the calendar to log your trips; every day ; once a week or once a month (before the deadline). Remember you must carpool a minimum of three (3) times a week.

Travel Modes



My Saved Trips


My Vehicles

Carpool

Purpose: ☒ Commute ☐ Business ☐ Personal

Enter Origin
Specify the origin

Enter Destination
Specify the destination



Return Trip
☒ Yes ☐ No

Depart Time
7:00 AM

Return Time
4:30 PM

Role
☒ Driver ☐ Passenger

Total people in vehicle
2

Vehicle
*** Please Select ***

Cancel Save



Commute Calendar

[Basic Stats](#) [Detailed Stats](#) [Instructions](#)



2 trips logged

2 Points earned

28.1 miles travelled

0.8 gallons gas Saved

0.5 gallons gas burned

15 lbs GHG saved

11 lbs GHG produced

0 calories burned

\$3.78 saved

GHG = Greenhouse Gases

Enter Contests

February 20 is the last day to enter commuting data for January

Share

Travel Modes



My Saved Trips

My Vehicles



January 2018						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1	2	3	4	5	6
7	8	9				13
14	15	16	17	18	19	20

Click on the "Save Date" icon to save your trip. This will save your trip information to be use every time that you log a trip.

Find Commuting Partners

Commute Calendar

Basic Stats

Detailed Stats

4 trips logged

4 Points earned

Enter Contests

Travel Modes



My Saved Trips

Commute Trip

My Vehicles



Add to saved trips?



Clicking confirm will save all the trips for this day to your selected trip name. You can then simply drag and drop this trip profile to any other day to save you time!

Note that if you enter a trip name that has previously been saved you will be asked if you want to add the new trips. If not, please select a different name or delete a saved trip name.

Please enter a name for the trips made on this day:

Transit

Confirm

Cancel

Sunday Monday Tuesday Wednesday Thursday Friday Saturday

31

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

When you click the "Save Date" icon you will be ask to provide a name for that trip profile (For example: "Commute", "business", "personal", or identify the transportation mode used.). Click "Confirm" to save the trip.

Commute Calendar

Basic Stats Detailed Stats Instructions

4 trips logged

4 Points earned

56.2 miles travelled

2.1 gallons gas Saved

0.5 gallons gas burned

41 lbs GHG saved

11 lbs GHG produced

0 calories burned

\$8.76 saved

GHG = Greenhouse Gases

Enter Contests

February 20 is the last day to enter commuting data for January

Share

Travel Modes



My Saved Trips

Commute Trip

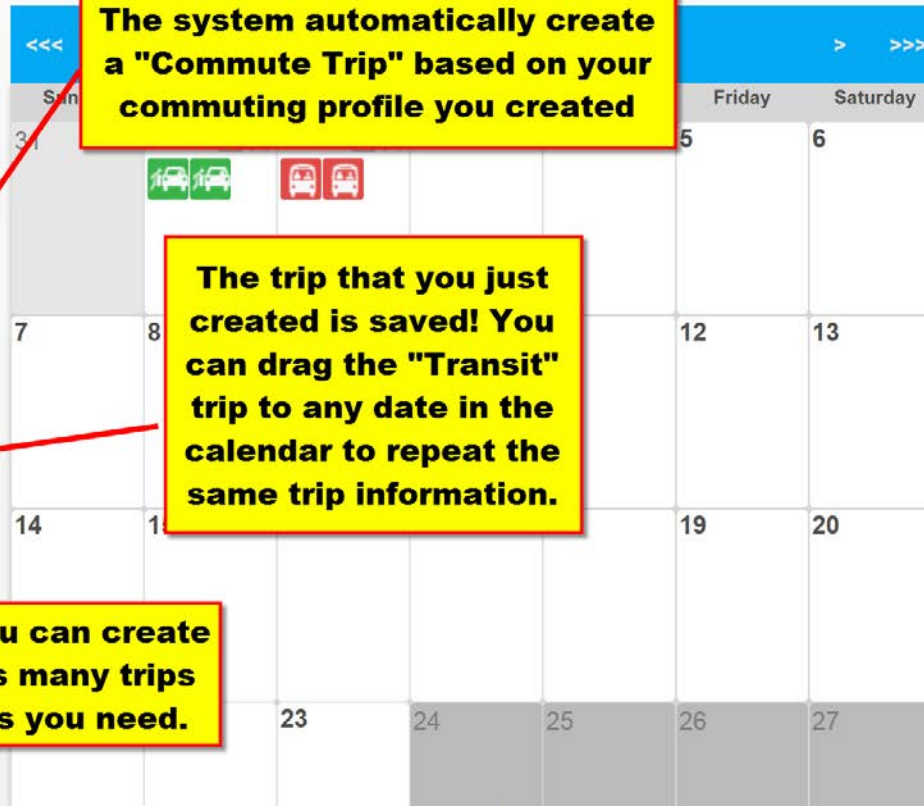
Transit

My Vehicles +

The system automatically create a "Commute Trip" based on your commuting profile you created

The trip that you just created is saved! You can drag the "Transit" trip to any date in the calendar to repeat the same trip information.

You can create as many trips as you need.





Find Commuting Partners Log My Commute Contests **ERH**

Personal Information



John Doe

Trip Profiles



1 Visible 0 Private

January 2018

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
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21	22	23	24	25	26	27
28	29	30	31	1	2	3

Monday, January 22

	Drove a carpool
	Drove a carpool

Go to calendar

Single Trip



0 Upcoming 0 Posted

Contests



0 Entered 0 Available

January 2018



32 Trips \$60.48 Saved

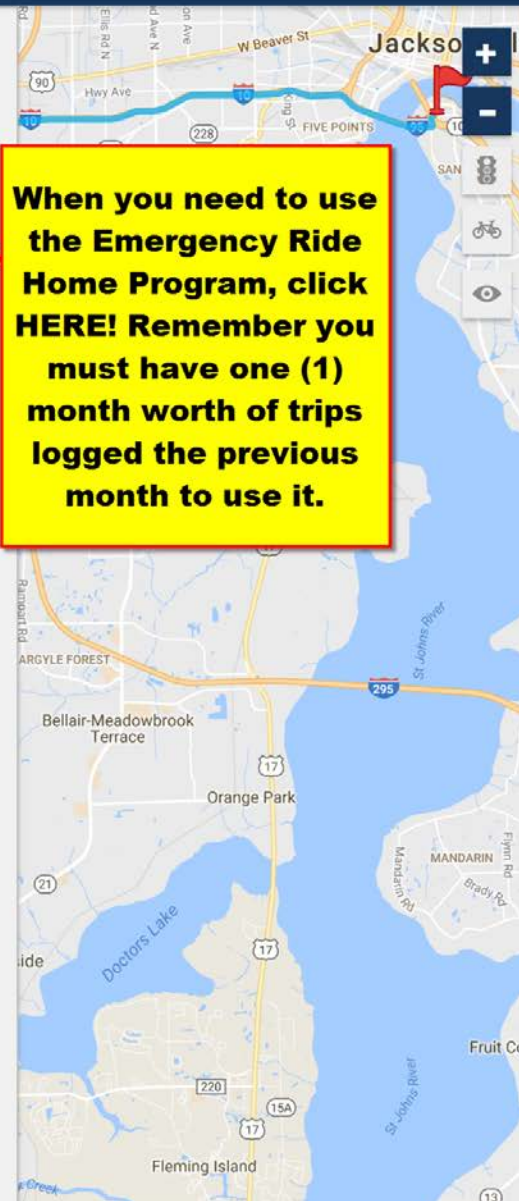
Find My Commute Options

- 1001 N. US Highway 17, Suite 100, Jacksonville, FL 32209
- 1001 N. US Highway 17, Suite 100, Jacksonville, FL 32209

SEARCH

Emergency Ride Home
About ERH

When you need to use the Emergency Ride Home Program, click HERE! Remember you must have one (1) month worth of trips logged the previous month to use it.



Emergency Ride Home Policy Agreement

North Florida TPO - CoolToPool.com Emergency Ride Home Policy, Terms and Conditions

You may register in this program if you carpool, vanpool, bike or walk from home to work at least three days per week and live and work in Baker, Clay, Duval, Nassau or St. Johns County.

North Florida TPO will provide up to four free emergency taxi rides, or car rentals per year. Trips must be from your work to either your car or your home .

- What's considered an emergency?
- Personal or family illness or emergency.
- Carpool or vanpool driver having to leave early or stay late unexpectedly (vanpool driver is required to leave keys with designated secondary driver).
- Unscheduled overtime approved by a manager.
- Your bicycle breaks down more than two miles from home.
- Inclement weather (precipitation, extreme heat or high winds) at the close of the business day (walkers and bike riders only).

Important!

- You must call the taxi company and /or car rental company prior to using the ERH service to find out if service is available at your origin and/or destination.
- The service will be limited to the provider's service area. Cool to Pool assumes no responsibility.
- Please call the taxi company at 904-999-9999 or the car rental company, Enterprise at 1-800-RENTACAR.
- The day of the emergency you will print an electronic voucher that contains more instructions as well as the provider's account number.

If you have any questions or concerns in relation to this program or these Terms and Conditions of Use please [contact us](#).

☐

I have read and understand the Emergency Ride Home Program Policy, Terms and Conditions.

Accept terms and conditions

I ACCEPT

Cancel



COOL POOL

[Find Commuting Partners](#) [Log My Commute](#) [Contests](#) [ERH](#)

Unable To Request A Voucher



You are unable to request a voucher currently, because you have not met the requirements for logging your Commutes in the Commute Calendar.

To qualify for ERH, you must log:

At least 12 Qualifying Commutes (Carpool, Vanpool, Bike or Walk) in the past 1 month excluding the current month. You only have 0 qualifying commutes logged.

[OK](#)

**Don't let this happen to you!
Keep your commuter calendar up to date!**

[Cool to Pool Home](#)[North Florida TPO Home](#)[Incentives & Contests](#)[Carpool CheckList](#)[FAQ](#)[Commute Cost Calculator](#)[How To Use This Site](#)

- [Program Overview](#)
- [Signing up](#)
- [Find A Carpool Match](#)
- [Register for ERH](#)

[Contact Us](#)



NORTH FL TRANSPORTATION PLANNING ORG.



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[Incentives](#)

[Carpools](#)

[ERH](#)

[Emergency Ride Home](#)

[About ERH](#)



Charlie

NORTH FL TRANSPORTATION PLANNING
ORG.

[Request ERH Voucher](#)

If you comply with the minimum carpool requirement of 3 trips per week (Carpool, vanpool, bike and walk only) and you have logged all your trips for the previous month you qualify for ERH the current month. Click on "Request ERH Voucher".

You currently do not have any ERH Claims

Select the type of transportation service you prefer, taxi or rental car. Be advised that transportation providers have service area restrictions as well as credit and age proof as a condition of service. Call them before you have an emergency to find out the details.

Complete this form and click "Create".

NORTH FL T
ORG.

Request E

You curren

Cool to Pool

North Flor

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Version 2.1.6.4.2

ERH Claim Form

How did you get to work on the day of the emergency?:



Carpool



Vanpool



Bicycle



Walk

Which Emergency Ride Home service will you use?:



Taxi



Rental Car

What caused the emergency?:

Please choose an option

Time of Emergency:

Enter Origin:

Please Select

Enter Destination:

Please Select



By submitting this form you are confirming that this trip qualified for the ERH program.

The voucher which will be generated will be valid only for today. If you create a voucher, and do not use it, please contact CoolToPool.com using the "Contact Us" form, to have it removed from your account.

Create



Charlie

NORTH FLORIDA
ORG.

Request

Claim #539

ERH Date/
null at 6:00

ERH Travel
North Florida
States

ERH Travel

ERH Claim Form

How did you get to work on the day of the emergency?:



Carpool



Vanpool



Bicycle



Walk

Enter Origin:

Enter Destination:

Which Emergency Ride Home service will you use?



Taxi

What

Personal/Army illness

Time of Emergency:

6:00 PM

Cool to Pool

North Flori

Voucher Created

Your voucher has been created.

To view and print your voucher simply click 'View ERH Voucher' and it will load up a PDF.

Ok

Click "ok" and
"View ERH
Voucher"

By submitting this form you agree to the terms and conditions of the ERH program.

The voucher which will be generated will be valid only for today. If you create a voucher, and do not use it, please contact CoolToPool.com using the "Contact Us" form, to have it removed from your account.

Thank you, your voucher has been created. .

View ERH Voucher

Close

ERH VOUCHER FOR CAR RENTAL

Voucher # : 2012- [REDACTED]



- This voucher is assigned to you and is invalid if used by someone else.
- Present this voucher to the car rental agent.
- Gasoline, fees for late car return, and excess mileage and traffic violation fines are your responsibility.
- Car rental service is provided Monday through Friday.
- To schedule a car rental you must call before 5 p.m.
- Friday car rentals must be returned by Saturday noon.
- We only authorize a one (1) day rental.
- Cannot be used for ride to work.

PARTICIPANT INFORMATION

Date/Time Of Ride:
Participant Name:
UserID Number:
Employer Name:
Home Phone:
Work Phone:
Starting / Pick-Up Address:
Destination / Drop-Off Address:
Reason for Emergency Ride Home:
To Work Commute Mode:
Emergency Ride Home Travel Mode:

TO BE COMPLETED BY PARTICIPANT

I, the undersigned, recognize that participation in the Emergency Ride Home (ERH) program is strictly voluntary, and I hereby release, waive and forever discharge Cool to Pool Rideshare Program provided by the North Florida TPO and all local transportation organizations, and/or my employer, its officers, agents and employees from any and all claims and demands that I or my representatives have or may have against the aforementioned by reason of any personal injury or damage arising from my participation in the ERH program.

PARTICIPANT'S SIGNATURE (REQUIRED)

DATE

VOUCHER MUST BE SIGNED BY PARTICIPANT TO BE VALID

TO BE COMPLETED BY CAR RENTAL COMPANY

To schedule a car rental you must call Enterprise by 5 p.m. Monday through Friday at [REDACTED]
Provide account number [REDACTED]

DR#

Rental Car Branch Location

Time Vehicle Delivered

am/pm

Time Vehicle Returned

am/pm

Miles Driven

Total Cost \$

Agent Signature

DUPLICATION PROHIBITED

**Your Voucher is ready.
Print it and call the car
rental office or taxi
company and make your
travel arrangements. The
Voucher gives you
specific instructions.**